



# LPEA Division Dashboards

December 2022

# Key Performance Indicators

Attribute	Metric	YTD Goal	YTD Actual	Status
Safety	Average Safety Meeting Attendance (%)	>= 80.00	92.11	✓
Reliability	System Average Interruption Duration Index (SAIDI, minutes)	< 73.000	75.698	!
	System Average Interruption Frequency Index (SAIFI, outages/member)	< 0.970	1.137	!
	Average System Availability Index (ASAI, %)	> 99.986	99.984	!
Finance	Financial Health Score	>= 100.00	143.25	✓
	YTD Operating Margin (% of Revenue)	>= 1.5	1.95	✓
	Cash Reserves (% of Operating Costs)	12 - 20	12.34	✓
	Debt Financing (% of Equity)	<= 100	71.44	✓
	Modified Debt Service Coverage (MDSC)	>= 1.35	1.89	✓
	Operating Times Interest Earned Ratio (OTIER)	>= 1.50	1.82	✓
	Equity (%)	40 - 55	52.34	✓
Beneficial Electrification	BE Sales (kWh)	>= 120,351	182,811	✓
Information Technology	Average Critical System Uptime (%)	>= 99.9	99.962	✓



Meeting or exceeding performance goal



Monitoring performance



Not on track to meet performance goal

Date Range: 1/1/2022 - 12/31/2022

Definitions of attributes can be found at the end of this report.





## DECEMBER HIGHLIGHTS







## Accidents and Incidents

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## LPEA a National Leader

Jessica attended the Large Public Power Council's Legislative Forum to hear from legislators, Capitol Hill energy staff, the DOE, and FERC. A main takeaway was that LPEA is a recognized leader in new technologies, which is why we have received a flood of interest from NRECA, national laboratories, vendors, and other cooperatives to be partners on grant applications.



## Improving Workflows

Streamlined the tree trimming workflow from a manual paper-driven process to an electronic process. Orders are now transferred faster, crews can plan more efficient routes by viewing jobs on an electronic map, photos can be attached for documentation, and it dramatically decreases paper use.



## Major Winter Storms

Crews restored more than 4,000 members and 253 outages within 14 hours. Roughly 110 of the outages were caused by low or downed wires due to heavy snow, and only a few were bucket accessible. Less than 10 outages were caused by downed trees and limbs, which is a testament to our tree clearing work.





## Power Supply Options

LPEA is reopening discussions with suppliers and exploring new frameworks that would provide more flexibility.



## Women in Leadership

Jessica met with female LPEA staff to develop a plan to launch a “Women in Power” regional group that would bring together a network of women leaders to mentor other women in their career journeys.

## Electric Safety Demonstration

Hosted 20 students and 10 parents from Silver Spruce Academy in December to learn about [electric safety and careers](#) in the utility industry.

## New Outage Comms Protocols

Tested LPEA’s new outage communications plan, which resulted in a dramatic decrease in calls to dispatch/MSRs and a reduction in negative member comments related to the recent outages.



## Long-Term Debt Reduction

The latest KRTA report shows that LPEA's long-term debt per member has decreased each year since 2017, with a total decrease of 27% over that five-year period.



## Giving Tree Support

Collected more than \$10,000 through [LPEA's Giving Tree Program](#) to help 62 members struggling to pay their LPEA bill during the holiday season. The program will continue through January 2023.



## Community Partnerships

Met with the Economic Development Alliance and the Pagosa Springs Community Development Corporation to discuss ways that LPEA can partner with counties on their affordable housing while benefiting LPEA members.



## Hickenlooper Meeting

Jessica met with Senator Hickenlooper's staff in Washington, D.C., on our FERC case, broader BE efforts, and the Sunnyside Solar project that is creating innovative local partnerships. Fun fact: the Senator has a photograph wall dedicated to cool projects, and our picture of the e-bus is on it!



## Record Rebates

Issued 30% more [rebates](#) in 2022 than in 2021 and 80% more than in 2020. The largest increases were heat pumps, outdoor power equipment, induction cooktops, smart thermostats, and water heaters. We also added 80 EV chargers to our home charging program in 2022.